



1.0

1	1	1
2	1	1
3	1	1
3.1	Quality Management System.....	1
3.2	Supplier Access Rights & Audits.....	1
3.3	Competence, Training, Awareness	1
3.4	Requirements Implementation and Flow Downs.....	2
3.5	Identification and Traceability.....	2
3.6	Control of Equipment, Tools, and Software.....	









3

Suppliers are required to notify Rocket Lab, in writing, within 24 hours of discovering any nonconformance that exists or is suspected of existing on hardware that has previously been shipped to Rocket Lab. This notification shall include the following information, at a minimum:

- Affected Part number(s),
- Description of the nonconforming condition and the affected requirement (Is and Should be),
- Quantities, dates, purchase orders, and destination of delivered shipments,
- Lots, batch numbers, serial numbers, or date codes of the affected items as applicable,
- Containment activities.

8

process flow. In some cases, these non-conformances will need to be addressed through a Supplier Corrective Action Request (SCAR). The supplier shall respond to the SCAR when raised. SCARs shall be processed in a timely manner by the supplier following this process:

- The problem
- The supplier shall respond with Root Cause Analysis and a detailed corrective and preventative action plan within 10 working days.
 -]
 - \$
- the escape.
- level. Finalize look across activities of other similar parts or processes.

The supplier shall submit evidence of the implemented corrective/preventive action within 30 working days. This evidence will allow the Rocket Lab Supplier Quality Engineer to close the SCAR.

The SCAR can be rejected by Rocket Lab; the supplier will have a further 10 working days to resubmit for approval and closure.

The supplier shall use the appropriate problem-solving tools such as 5 Why, Ishikawa Diagram, 8D/9S and include them as supporting evidence in SCAR response.

9

Supplier shall implement and maintain appropriate process controls to ensure that special processes are performed in accordance with the applicable specification(s) and consistently achieve the expected output. To support this requirement, Rocket Lab encourages suppliers to achieve NADCAP certifications.

This clause is applicable, but not exclusively, to the following special processes:

- Plating Operations,
- Specialty Coating,

